

Form No. 1

COMPLAINT
State of West Virginia
Public Service Commission
Charleston

TYPE OR PRINT CLEARLY USING BLACK INK

12:51 PM SEP 17 2018 EXEC SEC DIV

Case no. 18-1279-W-C (leave blank)

Complainant
(Mr./Mrs./Ms.) Lucrecia Knicely (your name)

91 FRONT ST.

Richwood WV 26261

(YOUR FULL MAILING ADDRESS IF DIFFERENT FROM YOUR PHYSICAL ADDRESS)

Nicholas (your county), your email:

vs.

Richwood Water + Sewage Department
defendant

The petition of the above named Lucrecia Knicely (your name), complainant, respectfully shows:

1. That the above-named Richwood Water + Sewage Dept. (name of defendant),
is a public utility engaged in the business of West Virginia Water (state the utility business of the defendant, i.e. gas, electric telephone, etc.) 26261 at Water Dept. 4 White Ave Richwood WV (their address), in the State of West Virginia, and as such is subject to the provisions of Chapter 24 (or 24A) of the Code of West Virginia, 1931, as amended, and the provisions thereof applicable to said class of public utilities.

2. That the said defendant has violated the laws of the State of West Virginia, governing said public utility business, in the following particulars, to-wit:

(a) Here state concisely the matters complained of: I am on a fixed income and have an added expense of having to buy bottled water, and then I have to have someone bring it in the house for me. If our water is not fit to drink

(b) Here state the remedy you seek: This is an on going problem for our city, someone need to be accountable. This situation needs to be rectified.

why are we expected to pay such high prices. I think the answer to that is they are trying to run the city off of the water bills, And they keep raising the bill saying they are fixing the pipes, which they never do.

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